

Charity Registration No. 1106747

Company Registration No. 04670523 (England and Wales)

CARERS CARELINE
ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2019

CARERS CARELINE

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Mrs A Vaughan Mr M Hopper Mrs H K Leedham Mrs P Dunstone Mr A J Cameron Mrs R Seaton Smith
Secretary	Mrs F Mitchell
Charity number	1106747
Company number	04670523
Registered office	Room 1 Ecumenical Centre 6 Evesham Walk Redditch Worcestershire B97 4EX
Independent examiner	Garry Rutter Ormerod Rutter Limited Chartered Accountants The Oakley Kidderminster Road Droitwich Worcestershire WR9 9AY

CARERS CARELINE

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CARERS CARELINE

CHAIRMAN'S REPORT

TO THE MEMBERS OF CARERS CARELINE

Overview

In general terms, the last twelve months have been about organisational development, identifying the needs of the individual against the needs of the organisation, and then developing a strategy that will strengthen both whilst maintaining and delivering the charities objectives.

Development means change and change starts with questions. As an organisation we have started to ask ourselves 'why we do things' and 'how we do things', this process encourages ideas and ideas are the lifeblood of an evolving organisation. In today's society organisations must evolve and adapt in order to meet the ever-changing circumstances.

Although nothing is ever perfect and there is always room for improvement, our organisational culture is open, inclusive, and everybody's effort, whether staff, trustee or volunteer, is recognised and valued.

Hence, I believe that the organisation is as strong as it can be and that we are well placed to meet the challenges of the next twelve months and beyond.

The Board of Trustees

The board of trustees continues to bring a wealth of experience to the organisation and fully supports the Chief Officer and her staff. They have confidence in their ability to manage the organisation in a way that will achieve the organisations expected outcomes and are willing to work hard to make sure they have the appropriate knowledge and skills.

The board has lost a core trustee over this year. We were very sorry to lose Madeline Gould from the board. As the new financial year started, we were also sorry to say goodbye to Steven Dunnell. We wish them both well and are so grateful for all they contributed to the organisation whilst they were trustees. Their experience will be greatly missed, however with the need to move forward, the organisation is in the process of appointing two new trustees to the board, who will have the opportunity to refresh and challenge our strategic thinking within the realms of good governance and helping to meet our principle objectives.

The Staff

The organisation continues to employ four members of staff on a part-time basis. Each member of staff has defined responsibilities which focus on delivering different aspects of Carer support. They continue to exceed their expected objectives and outcomes. They are a 'team' in the best sense of the word. When things 'happen' outside of their normal remit they back each other up and respond to satisfy the unplanned demand.

When the situation is stable, they consciously analyse the 'why's and how's' in an effort to understand the situation and create a learning point for future reference. That learning point may be used to influence both policy and procedure.

As an organisation, we are committed to the ongoing development of each member of staff by broadening their knowledge and skills base. We have been pleased to be able to invest in the development of all the staff as well as many of the volunteers. This included a significant piece of work around our monitoring and evaluation framework and practice.

The trustees recognise that, at times, the demands of the job can be stressful so we have taken steps to try and support the wellbeing of all staff.

The Volunteers

Luckily our squad of volunteers continues to grow and as a consequence so does our skill and experience base. It would be impossible to deliver the type of service that the charity objectives demand of its staff, without the efforts of the volunteers.

Our volunteers, make telephone support calls, write communication briefs and newsletters, analyse attendance data, organise fund raising events, run training courses, man promotion desks, shake collection cans, organise bring and buy sales, write meeting minutes and sort printing cartridges. If a job needs doing it seems that we have a volunteer both willing and able to help out the staff. I am so grateful for all work and commitment of this group.

It often feels more like a well-run family enterprise rather than a small charity made up of individuals. The caring attitude always shines through.

CARERS CARELINE

CHAIRMAN'S REPORT

TO THE MEMBERS OF CARERS CARELINE

Technology

The organisation continues to invest in basic technology. The recent purchase of a laser printer will provide cost benefits over time and improve the speed and quality of copies. The first of two laptop computers have been purchased. These will allow more flexible working opportunities and enable us to work with carers more confidentially when needed. Support calls will continue to use Skype when and where possible and it is also likely that we may trial it's use on the office mobile phone.

The Finances

The finances for the next twelve months of operation are in place and secure. However, the Chief Officer is now in the process of securing future funding. Secure long term funding creates stability that will see us well into the next decade, but again the organisation must be mindful that our applications are by no means guaranteed and that fund raising is a constant priority.

The organisation has a Chief Officer who is experienced in fund raising and has had some success but it seems that, in the long run, we may need to look at how we best manage the demands of this role alongside the demands of operational management.

We have benefitted from an increase in financial and other support from the local community and I would like to thank everyone in Redditch, whether a carer, a local business or supermarket, a local club or organisation who has supported us whether financially or in kind. It all makes such a difference.

The Outlook

1. We have a strong experienced board of trustees that ensure good governance.
2. We have a staff team that always rise to the occasion, are committed to the organisation and have a core belief system that reflects the aims of the charity and readily accept the challenges of change.
3. We have a group of volunteers that work 'hand in glove' with the staff and are always willing to do more.
4. Both the staff and volunteers have, and continue to, embrace technological change.

In summary, although as with many charities the future funding is uncertain, I believe that the outlook for the organisation is positive.

Alex Cameron
Chair of Trustees

CARERS CARELINE

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 30 JUNE 2019

The Trustees present their report and financial statements for the year ended 30 June 2019.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016)

Objectives and activities

Mission statement

To promote the health, mental and emotional wellbeing of adult carers, especially the elderly, in the local community through the identification of hidden carers, early intervention, preventative action and pastoral care.

Objectives

- To locate and engage carers in Redditch.
- To promote our support services to carers in Redditch.
- To provide volunteer and training opportunities.
- To enhance personal value, confidence, positive interaction and hope.
- To help remove barriers for unemployed carers to access employment.
- To offer a safe environment to provide training to adult carers.

Vision

To achieve continued growth in the number of adult informal carers in the local community for whom we provide support.

Public benefit

The charity acknowledges its requirement to demonstrate clearly that it must have charitable purposes or "aims" that are for the public benefit. The trustees confirm that they have paid due regard to the Charity Commission guidance on public benefit before deciding what activities the charity should undertake.

Achievements and performance

Charitable activities

We are a registered Charity and through the hard work of our dedicated staff and volunteers, carers registered with us are currently being supported free of charge by the following:

- Support groups/variety of social events and activities.
- Monthly telephone support by volunteers.
- A drop-in facility from 10 am to 12 pm Monday to Thursday for a drink and a chat or for assistance in making calls to agencies and form filling.
- Information signposting.
- Counselling services and bereavement support on a one to one confidential basis.
- Training on health issues/illness.

Carers Careline have been supporting informal and unpaid carers in Redditch who are over the age of 18 for the past 30 years. Many carers do not realise that this is the role they have taken on as they are often caring for a family member or loved one and feel that it is their duty to look after them. With an ever aging population, many people find themselves exchanging the role of caring for their children to that of caring for their parents, sometimes at the same time. Another common problem can be the feeling of isolation, of being the only one in that position, of not knowing who to ask for help.

Carers Careline works hard to identify these 'hidden' carers and urges anyone in a caring role to get in touch to see what help is available.

CARERS CARELINE

TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 30 JUNE 2019

Financial review

Total incoming resources for the year were £77,049 and total resources expended were £74,923. The net movement in funds amounted to a surplus of £2,126. The retained reserves at 30 June 2019 were £37,281, made up of £18,722 in restricted funds and £18,559 in unrestricted funds.

Reserves policy

The trustees have considered the level of reserves they wish to retain, appropriate to the charity's needs. This is based on the charity's size and the level of financial commitments held. The trustees aim to ensure the charity will be able to continue to fulfil its charitable objectives even if there is a temporary shortfall in income or unexpected expenditure. The trustees will endeavour not to set aside funds unnecessarily.

The Trustees has assessed the major risks to which the charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

Structure, governance and management

Governing document

The charity is governed by its Memorandum and Articles of Association as amended on 25th March 2008, which establishes the objects and powers of the charity.

Charity constitution

The charity was incorporated as a company limited by guarantee on 19th February 2003.

The Trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Mrs M Gould	(Resigned 11 February 2019)
Mr S Dunnell	(Resigned 12 August 2019)
Mrs A Vaughan	
Mr M Hopper	
Mrs H K Leedham	
Mrs P Dunstone	
Mr A J Cameron	
Mrs R Seaton Smith	

Recruitment and appointment of new trustees

New trustees are appointed by the existing board based on personal recommendation or expressions of interest.

CARERS CARELINE

TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 30 JUNE 2019

Statement of Trustees' responsibilities

The Trustees, who are also the directors of Carers Careline for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees' report was approved by the Board of Trustees.

Mr A J Cameron

Trustee

Dated: 7 November 2019

CARERS CARELINE

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF CARERS CARELINE

I report on the financial statements of the charity for the year ended 30 June 2019, which are set out on pages 7 to 16.

Respective responsibilities of Trustees and examiner

The charity's Trustees, who are also the directors of Carers Careline for the purposes of company law, are responsible for the preparation of the financial statements. The Trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- (i) examine the financial statements under section 145 of the 2011 Act;
- (ii) to follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act; and
- (iii) to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the financial statements presented with those records. It also includes consideration of any unusual items or disclosures in the financial statements, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the financial statements present a 'true and fair view' and the report is limited to those matters set out in the next statement.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (a) which gives me reasonable cause to believe that in any material respect the requirements:
 - (i) to keep accounting records in accordance with section 386 of the Companies Act 2006; and
 - (ii) to prepare financial statements which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities; have not been met or
- (b) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the financial statements to be reached.

Garry Rutter

FCA
Ormerod Rutter Limited
Chartered Accountants
The Oakley
Kidderminster Road
Droitwich
WR9 9AY
Worcestershire

Dated:

CARERS CARELINE

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 30 JUNE 2019

		Unrestricted funds 2019 £	Restricted funds 2019 £	Total 2019 £	Total 2018 £
	Notes				
Income from:					
Donations and legacies	3	13,654	63,395	77,049	99,492
		<hr/>	<hr/>	<hr/>	<hr/>
Expenditure on:					
Charitable activities	4	4,629	70,294	74,923	69,983
		<hr/>	<hr/>	<hr/>	<hr/>
Net income/(expenditure) for the year/ Net movement in funds		9,025	(6,899)	2,126	29,509
Fund balances at 1 July 2018		9,534	25,621	35,155	5,646
		<hr/>	<hr/>	<hr/>	<hr/>
Fund balances at 30 June 2019		<u>18,559</u>	<u>18,722</u>	<u>37,281</u>	<u>35,155</u>

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

CARERS CARELINE

BALANCE SHEET

AS AT 30 JUNE 2019

	Notes	2019 £	£	2018 £	£
Fixed assets					
Tangible assets	11		537		-
Current assets					
Debtors	12	140		200	
Cash at bank and in hand		38,527		37,216	
		<u>38,667</u>		<u>37,416</u>	
Creditors: amounts falling due within one year	13	(1,923)		(2,261)	
Net current assets			36,744		35,155
Total assets less current liabilities			<u>37,281</u>		<u>35,155</u>
Income funds					
Restricted funds	15		18,722		25,621
Unrestricted funds			18,559		9,534
			<u>37,281</u>		<u>35,155</u>

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 30 June 2019.

The Trustees acknowledge their responsibilities for ensuring that the charity keeps accounting records which comply with section 386 of the Act and for preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its incoming resources and application of resources, including its income and expenditure, for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.

The members have not required the company to obtain an audit of its financial statements for the year in question in accordance with section 476.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The financial statements were approved by the Trustees on 7 November 2019

Mr A J Cameron
Trustee

Company Registration No. 04670523

CARERS CARELINE

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2019

1 Accounting policies

Charity information

Carers Careline is a private company limited by guarantee incorporated in England and Wales. The registered office is Room 1 Ecumenical Centre, 6 Evesham Walk, Redditch, Worcestershire, B97 4EX.

1.1 Accounting convention

The accounts have been prepared in accordance with the charity's memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities applying FRS 102 Update Bulletin 1 not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the Trustees in furtherance of their charitable objectives unless the funds have been designated for other purposes.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

1.4 Incoming resources

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

1.5 Resources expended

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

CARERS CARELINE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 JUNE 2019

1 Accounting policies

(Continued)

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost of assets less their residual values over their useful lives on the following bases:

Office equipment	Straight line basis over 3 years
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The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

1.7 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts.

1.8 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

1.9 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

1.10 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

1.11 Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

CARERS CARELINE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 JUNE 2019

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

	Unrestricted funds	Restricted funds	Total	Total
	2019 £	2019 £	2019 £	2018 £
Donations and gifts	7,484	-	7,484	9,100
Grants	6,170	63,395	69,565	90,392
	<u>13,654</u>	<u>63,395</u>	<u>77,049</u>	<u>99,492</u>
For the year ended 30 June 2018	<u>13,100</u>	<u>86,392</u>		<u>99,492</u>
Grants receivable for core activities				
The Big Lottery Fund	-	47,942	47,942	64,927
Redditch Borough Council	-	4,806	4,806	5,327
The Eveson Trust	-	5,000	5,000	5,788
Peoples Health Trust	-	5,124	5,124	8,782
Groundworks - Tesco Bags of Help	-	523	523	1,568
Activity/Exercise	500	-	500	-
The Grimmitt Trust	500	-	500	500
Santander - Bereavement Group	3,642	-	3,642	-
Co-Op Grant	661	-	661	-
WCC	867	-	867	1,000
Other	-	-	-	2,500
	<u>6,170</u>	<u>63,395</u>	<u>69,565</u>	<u>90,392</u>

CARERS CARELINE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2019

4 Charitable activities

	2019 £	2018 £
Staff costs	30,076	-
Counselling fees	6,896	4,932
Food and expenses for groups	3,859	4,468
	<u>40,831</u>	<u>9,400</u>
Share of support costs (see note 6)	33,184	60,253
Share of governance costs (see note 6)	908	330
	<u>74,923</u>	<u>69,983</u>
Analysis by fund		
Unrestricted funds	4,629	4,077
Restricted funds	70,294	65,906
	<u>74,923</u>	<u>69,983</u>
For the year ended 30 June 2018		
Unrestricted funds	4,077	
Restricted funds	65,906	
	<u>69,983</u>	

5 Description of charitable activities

To promote the health, mental and emotional wellbeing of adult carers, especially the elderly, in the local community through the identification of hidden carers, early intervention, preventative action and pastoral care.

CARERS CARELINE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 JUNE 2019

6 Support costs

	Support costs	Governance costs	2019	2018
	£	£	£	£
Staff costs	16,195	-	16,195	38,448
Depreciation	265	-	265	1
Office costs	9,590	-	9,590	8,778
Insurance	1,088	-	1,088	382
Staff training and recruitment	964	-	964	672
Travel costs	2,322	-	2,322	1,903
Advertising	275	-	275	240
Sundries	790	-	790	395
Subscriptions	171	-	171	80
Bank charges	144	-	144	161
Accounting	-	908	908	596
Computer costs	1,380	-	1,380	5,137
Professional fees	-	-	-	3,790
	<u>33,184</u>	<u>908</u>	<u>34,092</u>	<u>60,583</u>
Analysed between				
Charitable activities	<u>33,184</u>	<u>908</u>	<u>34,092</u>	<u>60,583</u>

All support costs have been allocated to the single charitable activity.

7 Net movement in funds

	2019	2018
	£	£
Net movement in funds is stated after charging/(crediting)		
Depreciation of owned tangible fixed assets	<u>265</u>	<u>1</u>

8 Independent examiner's remuneration

The analysis of independent examiner's remuneration is as follows:

Fees payable to the independent examiner:	2019	2018
	£	£
Independent examination of the annual accounts	<u>908</u>	<u>596</u>

9 Trustees

None of the Trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

CARERS CARELINE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2019

10 Employees

Number of employees

The average monthly number of employees during the year was:

	2019	2018
	Number	Number
Staff	4	3

Employment costs

	2019	2018
	£	£
Wages and salaries	45,679	38,011
Other pension costs	592	437
	<u>46,271</u>	<u>38,448</u>

There were no employees whose annual remuneration was £60,000 or more.

11 Tangible fixed assets

	Office equipment
	£
Cost	
At 1 July 2018	1,270
Additions	802
	<u>2,072</u>
At 30 June 2019	<u>2,072</u>
Depreciation and impairment	
At 1 July 2018	1,270
Depreciation charged in the year	265
	<u>1,535</u>
At 30 June 2019	<u>1,535</u>
Carrying amount	
At 30 June 2019	<u>537</u>

12 Debtors

	2019	2018
	£	£
Amounts falling due within one year:		
Trade debtors	100	-
Other debtors	40	200
	<u>140</u>	<u>200</u>

CARERS CARELINE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2019

13 Creditors: amounts falling due within one year

	2019	2018
	£	£
Other taxation and social security	506	194
Trade creditors	887	1,737
Accruals and deferred income	530	330
	<u>1,923</u>	<u>2,261</u>
	<u><u>1,923</u></u>	<u><u>2,261</u></u>

14 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £592 (2018 - £437).

CARERS CARELINE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 30 JUNE 2019

15 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds			Balance at 30 June 2019 £
	Balance at 1 July 2018 £	Incoming resources £	Resources expended £	
The Big Lottery Fund	21,477	47,942	(54,081)	15,338
Redditch Borough Council	329	4,806	(5,135)	-
Eveson Trust	972	5,000	(4,158)	1,814
Peoples Health Trust	2,691	5,124	(6,245)	1,570
Groundworks - Tesco Bags of Help	152	523	(675)	-
	<u>25,621</u>	<u>63,395</u>	<u>(70,294)</u>	<u>18,722</u>

Big Lottery Fund

This fund provides core funding through to the end of August and some other agreed expenditure. It also includes a grant for developing the capabilities of staff, trustees and the organisation, to be used over the next two years.

Redditch Borough Council

This fund helps provide our carers telephone support services.

Eveson Trust

The Eveson Trust is used to provide counselling services for carers.

Peoples Health Trust

This fund is used to tackle isolation amongst carers living in target areas or on certain benefits. The remainder will be spent in accordance with the agreed budget.

Groundworks - Tesco Bags of Help

The fund is spent on providing carer activities.

16 Analysis of net assets between funds

	Unrestricted 2019 £	Restricted 2019 £	Total 2019 £	Total 2018 £
Fund balances at 30 June 2019 are represented by:				
Tangible assets	-	537	537	-
Current assets/(liabilities)	18,559	18,185	36,744	35,155
	<u>18,559</u>	<u>18,722</u>	<u>37,281</u>	<u>35,155</u>

17 Related party transactions

There were no disclosable related party transactions during the year (2018 - none).