



Carers Careline could not continue without the generous support of a number of Foundations and Trusts. We are so grateful to them all. Funders during the last year include:

- The Rotary Club (Abbey Hotel)
- The Royal Order of Antedeluvian Buffaloes, New Warren Lodge
- The National Community Lottery
- The National Community Lottery -Covid Recovery Fund
- Redditch Borough Council
- The Eveson Trust
- Morrisons Foundation
- The R and D Turner Charitable Trust
- WCC Community Solutions Fund
- The Harry Payne Trust
- Worcestershire Community Foundation – Covid 19
- The Co Op Local Community Fund
- The Grimmitt Trust
- The Frank Russon Trust
- Baron Davenport's Charity
- Magic Little Grants
- The Darby and Joan Club
- The Ecumenical Centre

We also received a large number of small donations from many individuals, including carers. Again, we are very grateful for this support.

Our income for this year was £103, 986, our expenditure was £78,940.



Annual Report

July 2019 – June 2020



Charity No: 1106747

Company No: 04670523

www.carerscareline.co.uk

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Our Services

Towards the end of March, the Covid 19 lockdown brought many of our activities to a halt. However, despite this interruption:

- **3527** Telephone and email support calls took place
- **81** counselling sessions were delivered
- There were **499** attendances at the drop-in by **134** different carers and life after carers
- **35** different groups and activities took place with a total attendance of **441**. This included coffee mornings, groups such as our Creative Writing Group, our Bereavement Group, our Caring with Confidence Course as well as trips and outings for lunch, for breakfast, to the Pantomime at the Palace Theatre, to the Jewellery Quarter Museum, and the Heritage tour at Cadburys
- The newsletter went out monthly from March onwards



“So enjoyable, I feel better for attending, I meet new people and enjoy the friendly atmosphere.”

“I had today a wonderful hand written "Thinking of you" card from "Carers Careline"...I felt so happy as I really have been in isolation and it was so nice.”

“I wouldn't have coped so well during lockdown without your support”

Our Board of Trustees

Alex Cameron (Chair)
Pam Dunstone
Nicki Farnes
Michael Hopper
Hilary Leedham
Sarah Moonan
Rosemarie Seaton Smith
Angela Vaughan

Our Staff

Fiona Mitchell, Chief Officer
Becky Howes, Telephone Support and Volunteer Manager
Natalie Carney, Carer Services Manager
Melanie Hoare, Carer Support worker
Sarah Maries, Finance Officer

Our volunteers

Over 20 people volunteered over the year in a variety of different roles, from Writer in Residence to Ink Cartridge Recycler, including Telephone Supporter, Meeter and Greeter, Sender of the Newsletter, Clerical Whizz, Walks Leader, Fund Raisers and more besides. These aren't just any volunteers, they are Carers Careline Volunteers! We just cannot thank them enough